

H₂ONLY

CUSTOMER SERVICE PROGRAM

Guarantee: The H₂Only Oasisbar is fully guaranteed for the term of the Rental Agreement. In the event that any component fails during the term of the Rental Agreement H₂Only will repair or replace the failed component without charge.*

Installation: Standard installation of the H₂Only Oasisbar is carried out by fully qualified H₂Only service staff. The H₂Only service staff will be able to advise the customer on all matters in relation to the installation. Note that there may be an additional installation charge in the event that the installation requires non standard components or work. The customer will be advised of any additional work required in advance.

Regular Service:

The H₂Only customer service plan includes the following procedures which are carried out every 6 months:

- External cleaning and sanitation of unit including the drip tray
- External sterilisation of unit
- Replacement of both filters
- Replace “O” rings in filter housing heads
- Cleaning of filter heads
- Flushing of all tubing

All cleaning is carried out by qualified H₂Only service staff using food grade cleaning and sterilising solutions.

Relocation: Each H₂Only Oasisbar will be relocated free of charge by qualified H₂Only staff once during the term of the Rental Agreement. Additional relocations can be arranged on a time and materials basis.

Freecall number: One number for all sales, service and maintenance requirements

1 800 352 011

** Covers standard installation only and excludes damage caused through mistreatment of Equipment. All installation, service and maintenance work is carried out during office hours only. There may be an additional charge for work requested outside of office hours.*

